

Price list Vicidial Group as of Feb 2008

Vicidial Installation		MSRP
Base Installation & Configuration Single Server Setup		\$2500
Base Installation & Configuration Two Server Setup		\$4000
Extra Dialer Servers for multi server setup		\$1500
Extra Application Server for multi server setup		\$1000
Remote archive server setup		\$1000
Teach-in surcharge		\$500
Manuals are included with Installs (ask for deduction if you already got them!)		\$0
Vicidial Support		
Regular hourly support 9-5 Mo-Fr		\$200
Extended hour support 7-11 Mo-Fr, 9-5 Sa	x1.5	
Any other times and Florida / Federal Holidays	x2.0	
Prepaid Support 5 Hours expiration 1 Year		\$900
Prepaid Support 10 Hours expiration 1 Year		\$1750
Prepaid Support 20 Hours expiration 1 Year		\$3200
ViciDial Training		
2 Day Manager Training with Matt Florell		\$1800
2 Day Admin & Partner Training with Matt Florell		\$1800
4 Day both Training Sessions with Matt Florell		\$3200
ViciDial Hosting		
Monthly lease for Hosted Server with 1mbit bandwidth (Dual XEON 2 GB Ram Raid1 73GB 10krpm SCSI) minimum lease term 12 Month, \$150 setup		\$200
1 Hour of Vicidial support 9am-5pm with server		\$150
ViciDial Installation and Configuration on Vicihost Server		\$1500
Extra Servers in multiserver setup on ViciHost server		\$1000
1 mbit extra bandwidth for ViciHost Server		\$100
5 mbit extra bandwidth for ViciHost Server		\$450
10 mbit extra bandwidth for ViciHost Server		\$850

25 mbit extra bandwidth for ViciHost Server	\$1750
50 mbit extra bandwidth for ViciHost Server	\$3000
75 mbit extra bandwidth for ViciHost Server	\$4000
99 mbit extra bandwidth for ViciHost Server	\$5000
ViciDial Voip Service for Call Center	
US48 Voip minutes including Bandwidth < 1.000 min with 6s/6s	\$0.02 / min
US48 Voip minutes including Bandwidth < 10.000 min with 6s/6s	\$0.015 / min
US48 Voip minutes including Bandwidth < 100.000 min with 1s/1s	\$0.013 / min
US48 Voip minutes including Bandwidth < 1.000.000 min with 1s/1s	\$0.011 /min

Reseller Prices:

%20 discount on all one time labor charges.

%10 discount on all MRCs.

Requires free signup.

Partner Prices:

%25 discount on one time labor charges.

%10 discount on MRCs.

Requires training or 3 customer references.